

# ANNUAL REPORT 2019



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## WHO WE ARE

The National Consumers League (NCL) is the nation's oldest consumer advocacy organization. Founded in 1899, our mission has always been to promote and protect the interests of workers and consumers.

## WHAT WE DO

Headquartered in our nation's capital, NCL fights for consumers and workers on the issues that matter most. Our flagship programs—Fraud.org, the Child Labor Coalition, LifeSmarts, *Script Your Future*, and Consumers for Safe CBD—provide vital education for people of all ages and backgrounds and enable the public to voice concerns about the marketplace. From inside the Beltway, we advocate before Congress and federal agencies. And beyond, we build coalitions at the state, local, and national levels.

## WHAT YOU CAN DO

Join our community of supporters and allies! We welcome partners from many sectors and industries to join us in pursuing our vision of a fair and safe marketplace for all. Together, our voice is stronger. *See page 16 to learn more about ways you can get involved.*



OUR  
PROGRAMS

FRAUD!ORG



LifeSmarts  
*Celebrating 25 Years!*



CONSUMERS FOR  
**Safe CBD**



# THANK YOU

## Dear Friends,

As we sit down to pen our story of 2019, we cannot help but acknowledge how much the world has changed in the first months of 2020. With the coronavirus pandemic and its impact on the economy, our jobs, and nearly every aspect of our daily lives, we have been reminded time and again how important NCL's work is.

We feel energized in our fight for universal health care, paid sick leave, recognition of the critical importance of vaccines in our lives, and sufficient funding for the federal agencies charged with protecting the health of our nation.

NCL is warning against coronavirus scams preying on consumers, as well as against the bogus health claims being made by unscrupulous marketers. We have called for worker protections and consumer-minded policies by airlines and other actors in the travel industry.

While so much has changed, the story of how we are working to fulfill our mission is fundamentally the same. In 2019, NCL celebrated our 120<sup>th</sup> anniversary. We spent the



year honoring our rich history and the legacy of the women who founded NCL during the Progressive Era in the fight for consumer and worker protections.

In 2020, we are continuing to celebrate that NCL's work today is **#NeverMoreRelevant**. Many of the issues faced by Americans then remain challenges even today: fraud prevention, fair wages and safe workplaces; honest product labeling; and quality health care for all citizens.

Today's marketplace is increasingly complicated, and consumers need robust information to make good decisions, as well as allies in the fight for increased protections. We are proud to provide these services, but in today's environment, your support is more crucial than ever.



Sally Greenberg  
NCL Executive Director



Levi Allen  
NCL Board Chair

## NCL BOARD OF DIRECTORS

**CHAIR** | Levi Allen, United Mine Workers of America

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Aaron Shier, National Farmers Union

Brian Thorn, Communications Workers of America

Dominique Warren, Service Employees International Union

## JANUARY



*Script Your Future* launches eighth annual student competition for innovations in medication adherence.

NCL applauds U.S. Supreme Court's refusal to take up a case challenging the constitutionality of the Consumer Financial Protection Bureau.

## FEBRUARY

NCL supports legislation requiring children to be vaccinated.

NCL calls for the investigation of the direct-to-consumer genetic testing industry in the wake of FamilyTreeDNA scandal.



The Child Labor Coalition (CLC) hosts a dialogue with Nobel Peace Prize laureate Kailash Satyarthi, who has rescued 80,000 children trapped in child labor and child slavery.

## MARCH

NCL joins with fellow consumer advocates and regulatory agencies to celebrate National Consumer Protection Week.

After hundreds of passenger casualties from two separate plane crashes, NCL welcomes grounding of 737 MAX 8 fleet and urges airlines to waive cancellation fees to mitigate impact on flying public.

## APRIL

NCL joins with all past Food and Drug Administration Administrators to oppose drug importation in states across the country.



Rhode Island takes 2019 National LifeSmarts Championship title at 25<sup>th</sup> anniversary event in Orlando.

## MAY

NCL cautions Congress against allowing increase in airline fees with Passenger Facility Charge.

CLC and partners meet with federal officials to oppose the weakening of pesticide protections for farmworkers.

NCL participates in Congressional briefing on Surprise Medical Billing.

## JUNE

NCL welcomes introduction of BOSS Act to increase transparency for consumers in live event ticketing marketplace.

NCL health staff testifies at the Centers for Disease Control and Prevention in support of vaccines.

CLC helps re-introduce the Children's Act for Responsible Employment and Farm Safety, a bill that would help close child labor loopholes that have exposed children to hazards in agriculture since the 1930's.

NCL applauds House efforts to delay United States Department of Agriculture's misguided proposed rule to speed up slaughterhouse lines, which would endanger workers and food safety.

# 2019: A YEAR IN REVIEW

2019 was a year of highs and lows for consumer and worker advocates, with regulations under attack and allies banding together in defense. NCL worked to protect crucial protections—but also celebrated victories in fighting pyramid schemes and drug importation, fraud prevention, and consumer and worker protection.

## JULY

NCL heralds House passage of Raise the Wage bill.



NCL applauds the DC Attorney General's filing of a lawsuit against Marriott International for its use of deceptive resort fees.

## AUGUST

NCL leads the fight for consumer protections on automatic renewal clauses.

NCL strongly opposes White House announcement of intention to create pathway to legalizing drug importation.

## SEPTEMBER

NCL staff testifies before the House Aviation Subcommittee in support of Department of Transportation and Federal Aviation Administration action to protect airline passengers.



NCL offers support for striking United Auto Workers.

LifeSmarts launches 2019-20 season with new Fraud Ambassador program in partnership with Western Union.

## OCTOBER



Trumpeter Award given to Sara Nelson, International President of the Association of Flight Attendants-CWA, AFL-CIO.

The CLC convenes day-long strategy session with more than a dozen advocates to identify methods and strategies to reduce rampant child labor in the cocoa sector.

NCL calls for enhanced consumer privacy protections in data captured by automobiles.

NCL joins fight against prescription opioid abuse with new online toolkit for consumers, educators, and advocacy organizations.

## NOVEMBER

NCL opposes cuts to SNAP program that would cause hundreds of thousands of kids to lose nutrition assistance.



NCL launches Consumers for Safe CBD.

## DECEMBER

NCL applauds House passage of the TRACED Act, providing regulators tools to crack down on illegal robocalls.

NCL launches its *We Can Do This!* Podcast.

NCL meets with FDA officials to discuss a range of consumer health-related issues, including CBD safety.



NCL launches new online action center to help patients steer clear of deadly counterfeit drugs—[Fraud.org/FakeRx](http://Fraud.org/FakeRx).

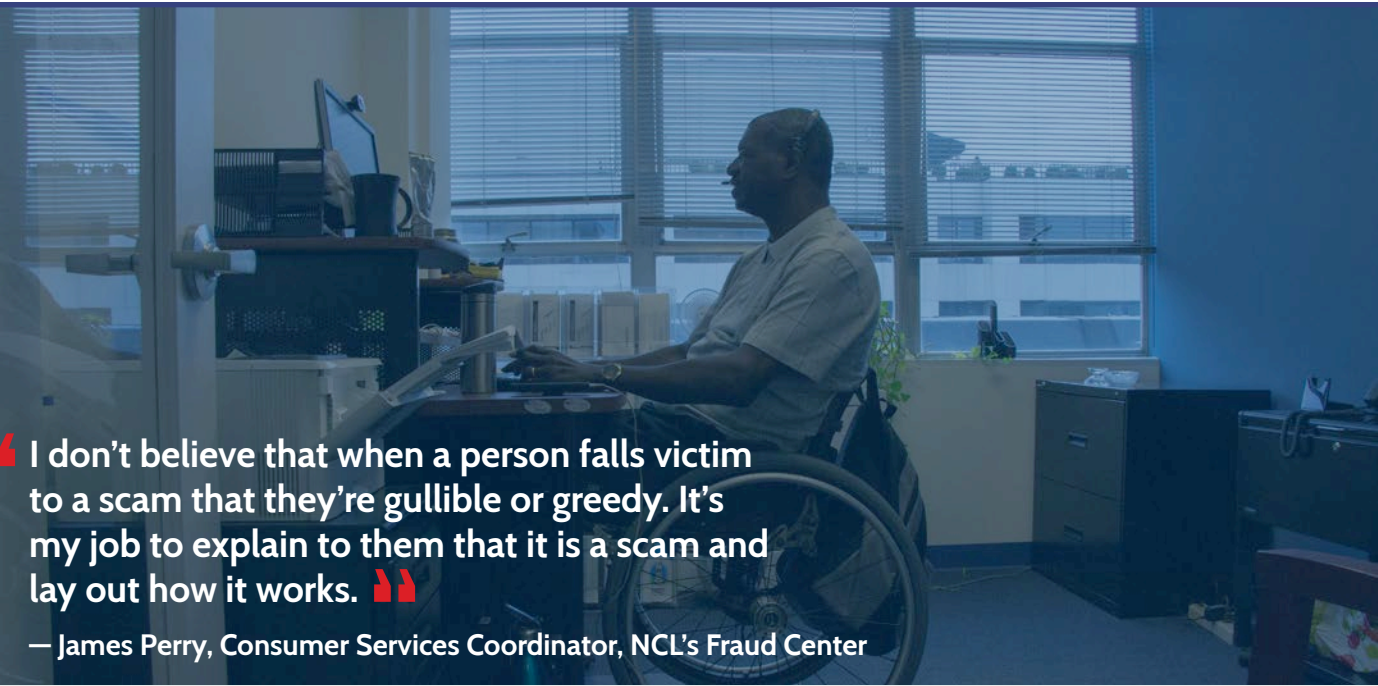
# FRAUD PREVENTION

## The threat of fraud is real

Rapidly changing technology presents significant challenges to consumers and opportunities for unscrupulous actors. The global data breach crisis threatens the security of our sensitive information and exposes all of us to identity theft and increased risk of fraud.

## How we help

NCL's work in fraud prevention helps consumers make purchasing decisions safely, securely, and with confidence. Working with law enforcement and corporate and advocacy partners, NCL provides valuable information and resources to also help others fight fraud.

A photograph of a man in a wheelchair sitting at a desk in an office. He is wearing a headset and looking at a computer monitor. The office has large windows with blinds in the background.

“ I don't believe that when a person falls victim to a scam that they're gullible or greedy. It's my job to explain to them that it is a scam and lay out how it works. ”

— James Perry, Consumer Services Coordinator, NCL's Fraud Center

## This year's successes

- + Each month, 30,000 email subscribers received alerts from NCL's Fraud.org on new trends in a variety of scams. Fraud.org has taken thousands of consumer complaints, and nearly 200 law enforcement agencies subscribe to its alert system.
- + We published our 100<sup>th</sup> issue of *The #DataInsecurity Digest*, reporting on news of data breaches and anti-fraud policy developments.
- + Fraud.org launched FakeRx, a new online action center to help consumers recognize the dangers of counterfeit medications and the risks of purchasing prescription drugs online.
- + Due to ongoing advocacy efforts by NCL staff, the Federal Trade Commission and state regulators continued to crack down on illegal pyramid schemes, including by actions taken against multi-level marketing companies LulaRoe (January 2019) and Advocare (October 2019).

**FRAUD!ORG**





## Preventing another victim

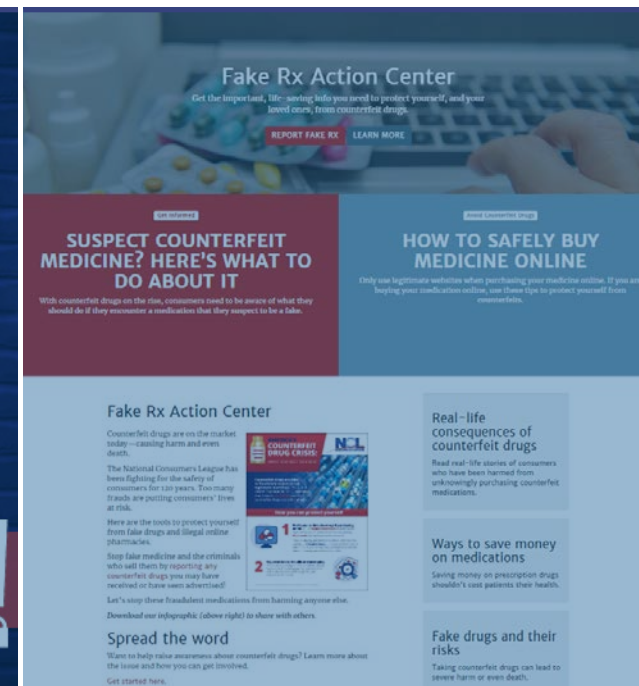
Paige, 55, a Nashville wife, and mother of two, answered an employment ad for secret

shoppers. Before sending payment to the scammers, she reached out to NCL. Consumer Services Coordinator James Perry was able to intervene, saving her \$4,000.

"I want to let you know how much I appreciate how quickly Mr. Perry responded," she later wrote in a note to NCL. "I consider myself to be a smart person, but when these things happen, it takes you for a loop. It was amazing to actually be able to speak to someone. I was lucky to get Mr. Perry, who said that I am not alone and that he was glad to help."

## Partner with us

NCL works with allies in consumer advocacy, industry representatives, and federal agencies to lead the fight against consumer fraud. Our Alliance Against Fraud is a coalition of partners who gather to network and collaborate on strategies in the fight against fraud. *To learn more about the Alliance, see page 16.*



200

law enforcement agencies in the United States and Canada receive alerts from NCL's alert system



30,000

consumers subscribe to monthly Fraud Alerts

# HEALTH & FOOD POLICY

## Mind-boggling options

Americans are spending billions on rising healthcare costs and need access to affordable, effective medicines and high-quality care. And the food marketplace is a rapidly-changing melange of health claims and news about nutrition and food safety. It's hard for the average consumer to sort out truth from hyperbole.

## How we help

NCL's health policy program advocates for safe and effective medicines and affordable, patient-centered health care, and our groundbreaking *Script Your Future* program helps consumers improve medication adherence and live longer, healthier lives. Our nutrition and food safety work aims to protect assistance programs, help consumers understand labeling and make informed decisions, and keep companies accountable for the claims made on food products.

“NCL has been a great voice for combating vaccine misinformation. I know that I’m not alone because NCL is also spreading the word about vaccine safety and efficacy.”

— Dr. Linda Fu, Pediatrician, Children's Health Hospital

## This year's successes

- + NCL launched a major initiative, Consumers for Safe CBD (4safeCBD.org), to warn consumers about the known and unknown risks related to unregulated CBD products, which have been flooding the marketplace in the form of lotions, oils, and pet and human foods.
- + NCL continued to educate consumers about the importance of safe drug disposal in the fight against the opioid epidemic and launched an online consumer action center to direct patients to safe online pharmacies.
- + NCL hosted a panel of medical professionals whose expertise is in vaccines and infectious disease on ways to address vaccine hesitancy and also testified before the U.S. Centers for Drug Control and Prevention in support of the pneumonia vaccine PCV-13.
- + NCL continues to defend SNAP, America's nutritional assistance program, against cuts that would leave hundreds of thousands of citizens—especially children—without crucial support.
- + NCL advocates on the importance of portion control as a strategy for tackling the nation's challenges with nutrition and obesity.
- + Nearly 4,000 future healthcare professionals and volunteers held 370+ events in 14 states across the country, directly counseling more than 12,000 patients, and delivering *Script Your Future* messaging to more than 1.5 million consumers.



CONSUMERS FOR  
**Safe CBD**





## Connecting with communities

Brooke Welch, a pharmacy student at the UTHSC in Nashville, participated in NCL's

*Script Your Future* Medication Adherence Team Challenge by counseling patients at a Diabetes Health Fair. As a Type 1 Diabetic herself, Brooke was uniquely qualified to share *Script Your Future's* message with children struggling to embrace their condition. At the fair, she spoke with nearly 100 patients and parents while handing out tools and resources. One conversation stuck with her.

"I met and befriended a 15-year-old girl who was dealing with depression due to her illness. The insecurities that come with your teen years are hard for everyone and especially trying for those dealing with chronic conditions. In my one-on-one conversations with this young woman, I shared my story and showed her that being Type 1 isn't something we have to hide. I wanted to help boost her confidence and show her that even though we may have mountains of scar tissue on our bodies from all the injections, we are still beautiful no matter what."

## Partner with us

NCL's work in food and health education and advocacy depends on a high-quality network of focused government agencies, academic researchers, patient advocacy groups, health professional organizations, and industry representatives. Our Health Advisory Council is a membership-based group of organizations from across the health care spectrum that provide support for our work in health advocacy and education. *Learn more about the Council on page 17.*



**26M**

consumers reached with *Script Your Future's* medication adherence message since 2011



**78,000**

patients directly counseled by 18,000 students since 2011

# CONSUMER EDUCATION

## A head-spinning marketplace

The consumer marketplace has become increasingly global, accessible, and complicated for each new generation. Today's young adults face an array of choices that previous generations couldn't have even imagined.

## How we help

LifeSmarts is a free, national consumer literacy program that gives youth the skills needed to become consumer-savvy adults. It offers curriculum for teachers and scholarship opportunities for teens.

“Through his personal finance studies, one of my students realized his mom had an ‘addiction’ to payday loans. LifeSmarts opened his eyes to this frightening reality. With his intervention, they were able to manage their finances effectively.”

— Coach Vicki Galloway, Kansas

## This year's successes

- + In 2019, LifeSmarts celebrated its 25<sup>th</sup> anniversary—a quarter-century of educating young people to be consumer savvy adults—at a special National LifeSmarts Championship event at Walt Disney World in Orlando.
- + Each year, nearly 150K students come into contact with LifeSmarts curriculum, whether in a classroom, afterschool, community service, or competitive setting.
- + LifeSmarts awarded scholarships or other honors to 40+ deserving youth.
- + LifeSmarts had active participants from all 50 states and the District of Columbia.
- + In 2019, LifeSmarts launched new projects with a variety of partners, including: curriculum on financial planning for retirement with AARP; on science and the environment with UL; on fraud with Western Union; and on drug safety with Johnson & Johnson.
- + The 2019 anniversary event was the biggest in LifeSmarts history, with 40 teams from across the country competing.







## Paying it forward

Missouri LifeSmarts coach Linda Cumpton shared a story about a former competitor, Kerstin Peterson. When Kerstin went away to college, she brought LifeSmarts with her, hanging a poster containing LifeSmarts tips on a bulletin board in communal space on her floor.

"Kerstin took the opportunity to pass on her knowledge to peers who hadn't benefitted from the program like she had," said Cumpton, who was tickled LifeSmarts had such an impact on Kerstin that she wanted to share it with others. "She said the girls kept telling her how much they were learning from this display. How awesome to see LifeSmarts have this kind of ripple effect on her community."



## Partner with us

We work with national partners such as 4-H, FBLA (Future Business Leaders of America), and FCCLA (Family, Career and Community Leaders of America) to reach teens across the country. LifeSmarts also partners with State Coordinators from agencies and organizations including Jump\$tart Coalitions, Councils on Economic Education, Better Business Bureaus, Extension Agencies, 4-H leaders, and state attorneys general. We are always seeking to forge new partnerships with agencies and organizations that serve teens or provide expertise in consumer education.



**3.5M**

consumer questions  
answered in online and  
live competition



**15%**

average increase in test  
scores for students who  
participate



# CHILD LABOR + WORKERS' RIGHTS

## The reality for workers

America's working families are under attack, with a stagnant minimum wage, skyrocketing healthcare costs, and woefully inadequate parental leave policies. And the child labor problem persists: an estimated 152 million young children are trapped in child labor around the world, many in full-time and hazardous jobs.

## How we help

NCL is a long-time ally to labor, especially on issues where consumer and worker interests intersect. We are fighting to reduce exploitative child labor in the United States and abroad by raising awareness, advocating before agencies and Congress, and providing a forum for other nongovernmental organizations through our Child Labor Coalition (CLC).

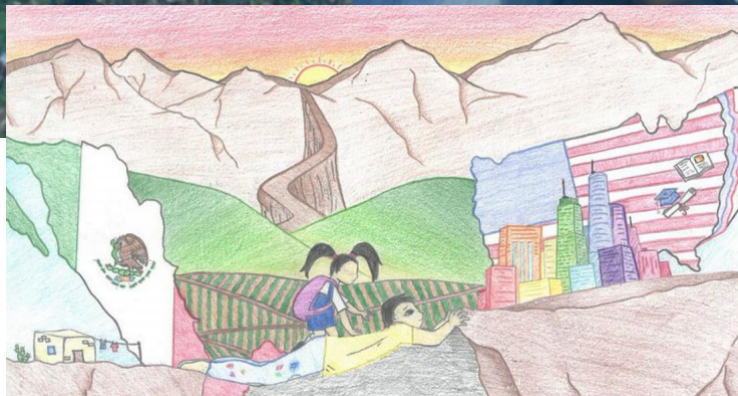
“NCL is leading the effort to eradicate child labor in America by closing the loopholes that allow for children as young as 12 to work in dangerous occupations, like agriculture, with very few protections and very long hours.”

— Norma Flores López, COO, Justice for Migrant Women

## This year's successes

- + NCL backed the Pregnant Workers Fairness Act to protect the health and wellbeing of pregnant workers and their families.
- + NCL supported the Protecting the Right to Organize (PRO) Act, which preserves the right of workers to form a union and bargain for better wages, benefits, and conditions at their workplaces.
- + The CLC celebrated 30 years of advocacy on behalf of children in the United States and abroad. In June, its video “The ABC’s of Child Labor,” passed 125,000 views on YouTube.
- + NCL and its allies worked to preserve \$50 million in international child labor support at the U.S. Department of Labor from proposed Trump Administration cuts.
- + When administration officials threatened to lift a ban on the application of pesticides by children on farms, the CLC and partners fought successfully to maintain the ban. In December, the CLC and its allies achieved another victory when New York Governor Cuomo announced that the state would eliminate the use of chlorpyrifos, a pesticide that damages the neurological development of children.





## Sharing their plight

Art submitted by Julieta, 15-year-old child worker in California

"This represents my life. The father of the girl in this drawing is risking his life, as his little girl reaches the other side where she can find better opportunities to achieve her dreams. My parents come from afar, leaving everything and not looking back, and killing themselves at work and doing everything for me. It's amazing how big a father's love is."

*Artwork property of the Association of Farmworker Opportunity Programs. May not be reprinted or duplicated.*



## Partner with us

Membership in the Child Labor Coalition is strong and growing! NCL co-chairs the CLC with the American Federation of Teachers. Other members include farmworker groups, anti-trafficking organizations, fair trade orgs, religious groups, and socially responsible investors. Representatives from federal agencies often join the CLC at meetings to help advance their work to fight child labor, including the U.S. State Department, the Department of Labor, ICE, and Customs and Border Patrol. *To see the full CLC roster or explore membership, visit [StopChildLabor.org](http://StopChildLabor.org).*



**152M**

children are victims of  
child labor worldwide



**20-30**

American children die  
on the job in a typical  
year

# CONSUMER PROTECTION

## Looking out for the little guy

Across many industries, regulatory roll-backs and corporate oligopolies often make the marketplace feel stacked against consumers. A pro-business environment has made many aspects of it feel particularly unfriendly, including the live event industry, the automotive industry, and in the contracts that govern many aspects of life. NCL is here to help.

## How we help

NCL is leading the fight on a variety of fronts to defend hard-fought regulations that are in place to protect consumers' personal finances. In our backyard—the District of Columbia—NCL is a leader in securing new protections that have the potential to improve life for consumers nationwide.

“In America, we're a country of rights and privileges, but they mean nothing unless there's enforcement. And the National Consumers League helps attorneys general enforce its actions.”

— Karl Racine, Attorney General, Washington, DC

## This year's successes

- + NCL has become recognized as a major player in advocating for airline passenger rights. In September 2019, NCL's John Breyault testified before the U.S. House Aviation Subcommittee on the need for more action by Department of Transportation and the Federal Aviation Administration to protect airline passengers.
- + Victories in NCL's work on live event ticketing included the opening of a bipartisan investigation by the House Commerce Committee and the settlement of the Department of Justice's investigation of Ticketmaster's anticompetitive ticketing practices.
- + In 2019, NCL pulled back the curtain on the latest “Dieselgate,” informing consumers about investigations quietly taking place into automobile manufacturers that tricked customers into thinking they were buying environmentally-friendly diesels that, in reality, were emitting far more harmful exhaust than advertised.
- + NCL celebrated victories in the fight against the hidden automatic renewal and mandatory arbitration clauses in consumer contracts.
- + In October, NCL released important new research examining pervasive defects in computer chips that put millions of consumers' computers at risk of being hacked.





## Stronger together

"NCL has played a critical role in shaping privacy protections, including

Facebook's Off Facebook Activity, which lets you see a summary of the apps and websites that send us information about your activity and clear this information from your account if you want to. NCL also helped small businesses navigate the tricky world of privacy and data security by informing Facebook's Community Boost program."

— Brad Weltman, privacy policy director, engagement at Facebook



## Partner with us

We welcome partners from a variety of sectors and are often able to join others' efforts as a co-signer to amplify crucial messaging. *To learn about partnership opportunities, reach out to NCL's Development department at (202) 835-3323.*



**2.7+ billion**

potential media impressions about NCL & its programs in 2019



**31**

Congressional meetings attended on consumer protection issues in 2019

# CONNECT WITH US

## Become a partner

NCL is grateful to our many allies who join us to tackle some of the most challenging issues facing consumers and workers. There are many opportunities to partner with us, including:

The **Alliance Against Fraud**, a coalition of government, law enforcement, advocacy groups, and business united around the common goal of addressing the growth of fraud. Alliance meetings enable members to discuss new trends in fraud and share strategies for fighting back.

In 1989, NCL helped launch the **Child Labor Coalition (CLC)** to ameliorate the worst forms of child labor and to protect teen workers from health and safety hazards. Today, NCL co-chairs and coordinates the coalition of more than three dozen members, who meet regularly to synchronize efforts, plan events, and strategize on awareness-raising.

**NCL's Health Advisory Council** brings together a diverse group of nearly three dozen health care professional groups and individuals across the spectrum to hear from expert panels, share perspectives, identify opportunities for collaboration, and provide support for NCL's work in health policy and advocacy.



Sign up for newsletters at [nclnet.org](http://nclnet.org).



Subscribe to our new *We Can Do This!* podcast on Apple and Google Podcasts.

Guests have included: Kailash Satyarthi, anti-child labor Nobel Laureate, Scott Nash, CEO of MOM's Organic Market, and other well-known allies in consumer and worker protection.



Find and join our social media networks.

Twitter: [@ncl\\_tweets](https://twitter.com/ncl_tweets)

Facebook:  
[NationalConsumersLeague](https://www.facebook.com/NationalConsumersLeague)

Instagram:  
[nationalconsumersleague](https://www.instagram.com/nationalconsumersleague)



Make a donation. Everything helps! Your secure online donation will help us carry out our mission to create a fair marketplace and a safe workplace for all Americans.



Support the Trumpeter Awards. For more than 45 years, the Trumpeter Awards have celebrated exceptional leaders in consumer and worker advocacy. This awards dinner is also our primary source of unrestricted funding and benefits all of NCL's flagship programs and coalitions.

NCL is a non-profit 501(c)(3) organization, and every donation is tax deductible. (Tax ID# 53-0242038). Your contribution allows NCL to continue our efforts for workers and consumers across the nation. For more information about partnership opportunities, please contact NCL's Development department at (202) 835-3323.

# OUR COALITION WORK

NCL serves on a wide variety of coalitions, boards, and advisory committees, providing the consumer and worker perspective.

## Child Labor

The Campaign for US Ratification of the Convention on the Rights of the Child

Child Labor Coalition

Cotton Campaign

Global Campaign for Education-US

## Finance & Consumer Issues

AT&T Consumer Advisory Panel

Coalition Against Insurance Fraud

Curb Automobile Rental Taxes (CART)

Fan Freedom

FCC Consumer Advisory Committee

Future of Privacy Forum Advisory Board

IRS's Electronic Tax Administration Advisory Committee

Jump\$tart

National Identity Theft Victims Assistance Network (NITVAN) Advisory Committee

Verizon Consumer Advisory Board

We DO Count Coalition

## Health

317 Coalition

Acetaminophen Awareness Coalition

Adult Vaccine Access Coalition (AVAC)

Allied Against Opioid Abuse

BeMedWise Program at NeedyMeds

Big Tent: Protect our Care Coalition

Brain Health Partnership

CDC PROTECT Initiative: Advancing Children's Medication Safety

Collaborative for CBD Science and Safety (CCSS)

Consumer Federation of America

Consumers United for Evidence-based Healthcare

Council for Affordable Health Coverage

Modern Medicaid Alliance

National Heart Valve Disease Awareness Day Campaign

National Quality Forum

Partnership for Safe Medicines

Prescriptions for a Healthy America

Reagan-Udall Foundation

Rx Abuse Leadership Initiative (RALI)

Save Our Air Medical Resources (SOAR)

USP Delegate

Vaccinate Your Family

## Nutrition & Food Safety

Alliance for a Stronger FDA

Antibiotics Working Group

Coalition for Sugar Reform

Dietary Supplements Quality Collaborative

EPA's Food Recovery Challenge

Food is Medicine Coalition

Food Marketing Working Group

Further with Food

JIFSAN Advisory Council

Make our Food Safe Coalition

National Alliance for Nutrition and Activity

Poultry Coalition

Safe Food Coalition

## Workers' Rights & Safety

DC Minimum Wage Coalition

DC Paid Sick Days for All Coalition

DC Wage Theft Coalition

Coalition for Sensible Safeguards

FAMILY Act Coalition

Just Hours Coalition

Just Pay Coalition

Paycheck Fairness Coalition

Pregnant Worker Coalition

White House Working Families/Pan Issues Coalition

Work Family Coalition

## Members of NCL staff serve on the following boards:

Identity Theft Resource Center

The Fair Labor Association

The Keystone Policy Center

The Reagan Udall Foundation for the FDA

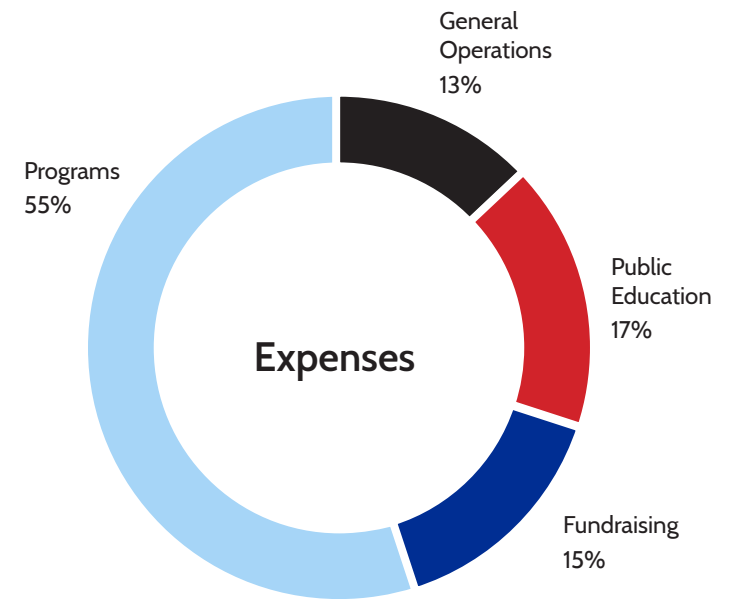
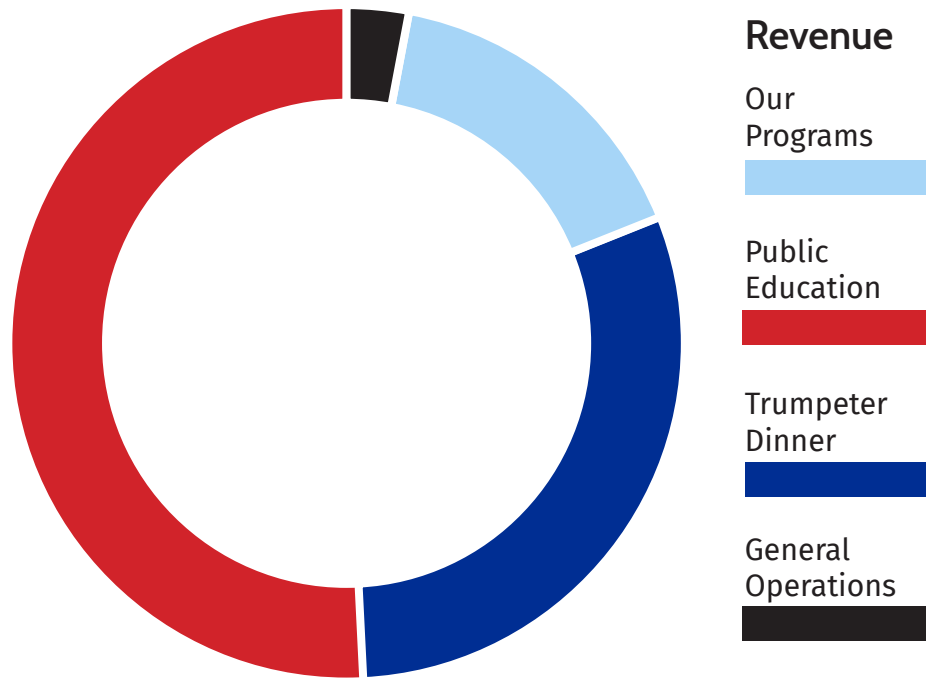
US Pharmacopoeia Council



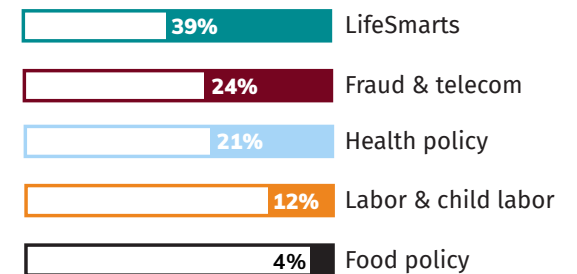
# FINANCIALS

FY18 — Revenue: \$2,955,017 / Expenses: \$2,738,169 / Net Assets: \$5,217,711

18



## Expenses by program



# OUR DONORS

NCL thanks all our contributors, especially those listed below, who gave \$1,000 or more between January 2019 and December 2019 to support our consumer education and advocacy programs.

AARP  
AbbVie  
Akin Gump Strauss Hauer & Feld, LLP  
Alaris Partners LLC  
AMAG Pharmaceuticals  
Amazon  
American Academy of Ophthalmology  
American Airlines  
American Association for Justice  
American Association of Colleges of Pharmacy  
American Car Rental Association  
American Express Company  
American Federation of Teachers AFL-CIO  
American Optometric Association  
American Pharmacists Association  
American Postal Workers Union, AFL-CIO  
American Society of Health System Pharmacists  
America's Health Insurance Plans  
Arthur and Charlotte Zitrin Foundation  
Association of Farmworker Opportunity Programs  
Association of Flight Attendants AFL-CIO  
AT&T  
Auto Care Association  
Bank of America  
Bank of Labor  
Bernstein & Lipsett  
Biotechnology Innovation Organization  
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Bristol Myers Squibb  
Bumble Bee Foods LLP

CBM Credit Education Foundation  
Celgene Corporation  
Charter Communications, Inc.  
Comcast  
Commonwealth of Virginia Attorney General Department of Law  
Communications Workers of America  
Consumer Healthcare Products Association  
Corto Olive LP  
Cuneo Gilbert & LaDuca, LLP  
Davis Polk & Wardwell LLP  
Dezenhall Resources, Ltd.  
Doyle Printing & Offset  
eBay  
Edelman  
Eli Lilly and Company  
Empirical Foods  
Enterprise Holdings  
Facebook  
Faegre Baker Daniels  
FICO  
Fitzgerald Auto Malls  
Richard L. Frank  
Geotab Inc.  
Gilead Sciences, Inc.  
GlaxoSmithKline  
Global Strategy Group  
Google  
Greenwich Biosciences  
Grocery Manufacturers Association  
H&R Block, Inc.  
Healthcare Distribution Alliance  
Pastor Herrera, Jr.

International Alliance of Theatrical Stage Employees  
International Brotherhood of Boilermakers  
International Brotherhood of Electrical Workers  
International Brotherhood of Teamsters  
International Labor Rights Forum  
International Union of Elevator Constructors  
Intuit  
Edgar James  
Johnson & Johnson  
JP Morgan Chase & Co.  
Melaleuca, Inc.  
Microsoft Corporation  
MSL Group  
Mylan Pharmaceuticals  
National Association of Broadcasters  
National Association of Chain Drug Stores Foundation  
National Community Pharmacists Association  
National Confectioners Association  
National Education Association  
North Dakota Securities Commission  
Paul Miller and Associates  
PayPal, Inc.  
Penn Quarter Partners  
Pfizer, Inc.  
Pharmaceutical Printed Literature Association  
Pharmaceutical Research & Manufacturers of America  
Philip & Janice Levin Foundation  
Procter & Gamble

Prudential  
Publishers Clearing House  
Reservoir Communications  
Rezvani Law  
Rx Abuse Leadership Initiative  
Sazerac Company  
SKDKnickerbocker  
Solidarity Center AFL-CIO  
Sports Fans Coalition  
Sprout Pharmaceuticals  
State of Louisiana Department of Justice  
StubHub!  
The Sugar Association  
TherapeuticsMD  
Tracfone Wireless, Inc.  
Uber Technologies, Inc.  
Ullico Inc.  
Underwriters Laboratories Inc.  
United Auto Workers  
United Food and Commercial Workers  
United Food and Commercial Workers Union, Local 400  
United Mine Workers of America  
United States Pharmacopeia  
Verde Technologies  
Verizon Communications  
Washington State Employees Credit Union  
Watkinson Miller, PLLC  
Western Skies Strategies  
Western Union



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